A M E N D M E N T

Please amend the above-identified application as follows:

IN THE CLAIMS:

Cancel claims 1, 67, 113, 190 and 191 without prejudice.

Add new claims 193-195 as follows:

1   --193. A computer implemented expert matching method for managing

2   communications between an expert and an end user, comprising:

3   storing a database of experts;

4   receiving a question from the end user;

5   providing to the end user a list of at least one expert from the database of

6   experts;

7   allowing the end user to select an expert from the list;

8   transmitting at least a portion of the question to the selected expert;

9   receiving from the selected expert an expert answer responsive to the question;

10   and

11   transmitting the expert answer to the end user.--

1   --194. The method of claim 193, wherein the list provided to the end user includes

2   respective qualification data for each expert included in the list.--

1   --195. A computer implemented expert matching method for managing

2   communications between an expert and an end user, comprising:

3   receiving an end user request from the end user;

4   transmitting the end user request to at least one expert;

5   receiving at least one bid on the end user request from the at least one expert;

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